**PeopleSafe - Test Claim (Cost Estimate)** **Delivery System Details**

[Delivery Systems](#_Toc141334454)

[Related Documents](#_Toc141334455)

**Description:** Provides detailed information when running a Test Claim and how to select the appropriate delivery system such as Mail Order, Point of Sale, or both.

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| **Delivery Systems** |

If attempting to process a Test Claim for a **Third Party Adjudicated (TPA) client**, the following message displays: “Test Claim not available for externally adjudicated clients.” Refer to [Third Party Adjudicated (TPA)Member (Identify, Test Claims and Refills) (021138)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=9ecbb165-160a-44c2-9acc-eee5c417edb0) for more information.

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| **If select…** | **Then…** |
| **Mail Order** | This is used in most cases. Refer to the CIF.  **Exception:** Not all clients allow mail order. If the member does not want to utilize Mail order or if a specific DAW (Dispense as Written) selection is required. |
| **Point of Sale (Retail)** | This is used in most cases. Refer to the CIF.  **Note:** If the plan does not allow point of sale, no returns will be provided for this option.  **Tip:** When populating brand Adderall XR, Advair Diskus, Symbicort and Concerta only **or** if the CIF has specific instructions. Checkmark **Point of Sale box**  and choose **Plan Req Brand**.    A screenshot of a box  AI-generated content may be incorrect. |

Return to [Test Claim (004573)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=59c4e7fa-4a87-43c4-89cd-5d4f8c6c3421)

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| **Related Documents** |

* [Test Claims Index (046965)](https://thesource.cvshealth.com/nuxeo/thesource/" \l "!/view?docid=772063f7-03f8-400d-a07a-5c7f11d0a10a)
* [Log Activity/Capture Activity Codes (005164)](C:\\Users\\z174016\\AppData\\Local\\Microsoft\\windows\\INetCache\\Content.Outlook\\AppData\\Local\\Microsoft\\Windows\\INetCache\\Content.Outlook\\AppData\\Local\\Microsoft\\Windows\\Temporary Internet Files\\Content.Outlook\\64VX9FA3\\CMS-2-005164)
* [Customer Care Abbreviations, Definitions and Terms Index (017428)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c1f1028b-e42c-4b4f-a4cf-cc0b42c91606)

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